

## GET HELP WITH YOUR FEMA APPLICATION!

### UPDATED INFORMATION:

#### Johnson County Library | 219 N Church Street

FEMA Representatives will be available to assist residents with their applications. Please use the rear entrance to access the meeting room.

**MONDAY - SATURDAYS**  
**10:00AM - 5:00PM**

**SUNDAYS 12:00PM - 5:00PM**

#### **NOTICE:**

This site to continue  
running 7 days a week  
until further notice.



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### Canvassing in Johnson County

FEMA Disaster Survivor Assistance (DSA) teams will begin canvassing communities within Johnson County starting Monday, October 21st.

- Monday – Saturday: 10:00am-5:00pm and Sunday: 12:00-5:00pm
- Starting Monday, October 21st, FEMA Disaster Survivor Assistance (DSA) teams will be working throughout Johnson County communities impacted by the Helene storm to help people apply for FEMA assistance and provide referrals to other disaster resources.
- DSA teams wear FEMA attire and have federal photo identification badges. The teams work in pairs and go door to door in impacted neighborhoods. DSA teams may also visit faith and community-based organizations to share disaster assistance information.

#### What You'll Need When You Apply:

- A current phone number where you can be contacted.
- Your address at the time of the disaster and the address where you are now staying.
- Your Social Security number.
- A general list of damage and losses. Banking information, if you choose direct deposit.
- If insured, the policy number or the agent and/or the company name.

**If you have homeowners, renters or flood insurance, you should file a claim as soon as possible.** FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance. For the latest information about Tennessee's recovery, visit [fema.gov/disaster/4832](https://fema.gov/disaster/4832).